

CLAIMS

We claim:

1. An interactive voice response system for pre-paid wireless services comprising:
a peripheral device in communication with a mobile switching system, the
mobile switching system capable of communicating with at least one wireless device,
an IVR application on the peripheral device comprising a menu driven system
adapted to receive information from a customer,
wherein the menu driven system responds to the information received from the
customer by reciting at least one previous transaction.
2. The interactive voice response system of claim 1, wherein the peripheral device
includes an IP.
3. The interactive voice response system of claim 1, wherein the peripheral device
includes an SCP.
4. The interactive voice response system of claim 1, wherein the menu driven
system includes security provisions that permit customers to only access information
related to their own personal accounts.

5. The interactive voice response system according to claim 1, wherein the menu driven system application resides on an SCP and communicates with the mobile switching system using IN TCAP messaging.

6. The interactive voice response system according to claim 5, wherein the menu driven system on the SCP communicates with an Intelligent Peripheral using TCP/IP.

7. The interactive voice response system according to claim 5, wherein the menu driven system on the SCP communicates with an Intelligent Peripheral using IN TCAP messaging over CSS7 Network, and wherein the Intelligent Peripheral plays voice messages and communicates with the mobile switching system through a voice path.

8. The interactive voice response system according to claim 1, wherein the transaction is a call.

9. The interactive voice response system according to claim 8, wherein the system recites a cost of the call.

10. The interactive voice response system according to claim 8, wherein the system recites a time the call was placed.

11. The interactive voice response system according to claim 8, wherein the system recites a duration of the call.

12. The interactive voice response system according to claim 1, wherein the transaction is a replenishment.

13. The interactive voice response system according to claim 12, wherein an amount of the replenishment is recited.

14. The interactive voice response system according to claim 12, wherein a time of the replenishment is recited.

15. The interactive voice response system according to claim 12, wherein a date of the replenishment is recited.